

# DCI Teller™

Teller Transaction Automation



## Improve And Protect Your Valuable Front Line.

DCI Teller™ is your key to a completely intuitive and automated teller line that increases productivity, enhances customer service, and reduces costs.

Fully integrated with iCore360®, DCI Teller is easy to use and manage. DCI Teller increases the speed and accuracy of your front line customer service, handles multiple transactions with one easy screen, and is fully customized to meet your specific needs. But the features don't stop there.

DCI Teller protects you by dynamically monitoring teller activity to prevent unauthorized transactions and ensure compliance.

For example, integrated with our exclusive Inter@ct:™ Positive Pay option, DCI Teller stops check fraud cold at the teller line before any money leaves the bank.

Our exclusive BSA Navigator™ option with exclusive AML Investigator and Risk Evaluator features protects you with

automatic identification, tracking and management of fraud and BSA compliance, including automated form completion, reporting and monitoring.

With our exclusive Proof21™ option, your tellers can also perform complete, end-to-end item capture, proofing and balancing with just a few clicks – directly from the teller line – saving your bank valuable time and money.

DCI Teller is advanced Windows technology that is fully integrated with iCore360® and your current PC network. It also gives you robust yet easy system administration and management tools, including the ability to define and change transactions and authorizations, perform powerful transaction research and create unlimited reporting.

Only DCI Teller offers automated, real-time BSA compliance, AML monitoring, risk evaluation, complete Proof21 item capture and proof, and tools for foolproof check fraud prevention and ID verification – all directly from your teller line.

**Let us show you how DCI Teller dramatically improves your bank's front line.**

Core technology you can depend on . . . a relationship you can trust.



**Features of the DCI Teller system include:**

- Full, real-time integration with iCore360®
- All standard teller functions
- Easy multiple transaction handling on a single screen
- Aggregate across branches
- Electronic journal provides daily audit trail of transactions to simplify balancing and research
- Branch audit controls
- Integration with iCore360® Inter@ct: Positive Pay option stops check fraud at the teller line
- BSA Navigator option for automatic compliance
- Proof21 option captures and proofs items at teller line
- Collection of marketing data
- Currency transaction reporting
- Transactions changed or defined on request
- Fast transaction research
- AML Investigator
- Risk Evaluator
- Context-Sensitive Help
- Customized Marketing Messages
- User-Defined Transaction Menus
- Floating Teller and Floating Cash
- Alert messages from iCore360® at customer or account level
- Integrated calculators (standard and denomination)
- Data validation rules and supervisor override capabilities
- Customer verification (account, photo id, signature)
- Store and forward for off-line usage
- Bond redemption and 1099 reporting
- Teller management tools to view teller balances and total bank balance and transaction view.
- Hardware integration includes all major brands of printers, keyboards and dispensers.



## Award-winning Solutions and Service



### **iCore360 Intuitive Core** *featuring:*

- Web-Driven Simplicity / Integration
- Single Source Open Data / Full Security
- Analytics / Custom Reporting / GL Dashboard
- Entire Customer Relationship Control
- Account Origination / Advanced Lending
- Custom User Workflows
- Document Imaging
- Profitability / ALM

### **iCoreGO Digital Suite** *featuring:*

- Online / Mobile
- AI Interactive Voice
- Onboarding / Account Opening
- Website Hosting
- Online Statements
- Positive Pay

#### **Companion Options & Services**

- InstaKEY™ ATM Network / Card Services
- Proof21™ Branch Capture
- Teller™ Automation / BSA Compliance
- Loan Management & Scoring
- Mobile / Merchant Capture
- 24/7 Live Support
- DCI University Training
- Operational Efficiency Reviews
- Managed IT / Security
- and more

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